Rising to the Challenge of International Resource Sharing

Tina Baich
Northwest Interlibrary Loan & Resource Sharing Conference
September 14, 2012

IUPUI UNIVERSITY LIBRARY

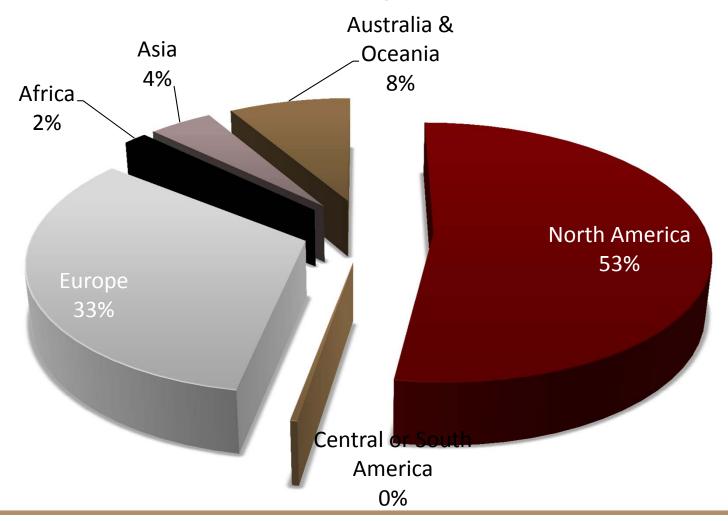
INDIANA UNIVERSITY-PURDUE UNIVERSITY
Indianapolis

Agenda

- 2011 International ILL Survey
- Barriers and possible improvements
- Discovery resources

2011 INTERNATIONAL ILL SURVEY: OVERVIEW

Total Responses by Continent

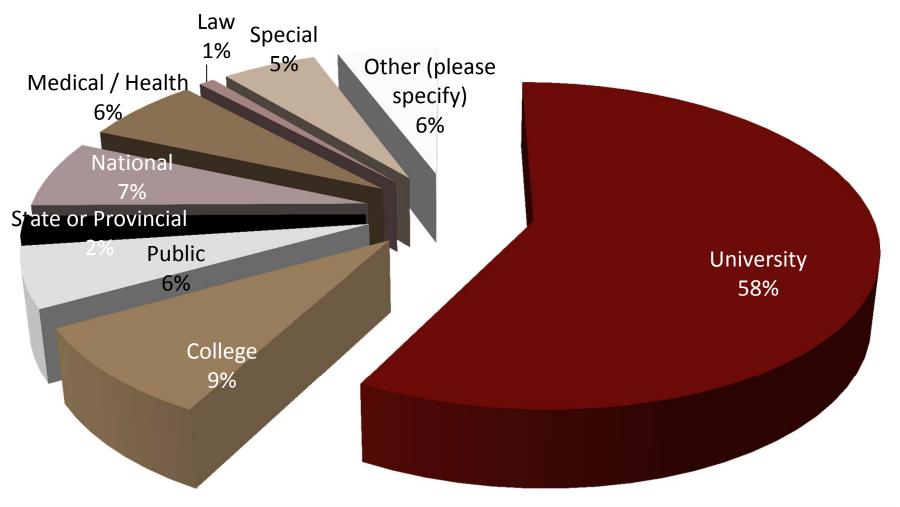


Top 10 Responding Countries

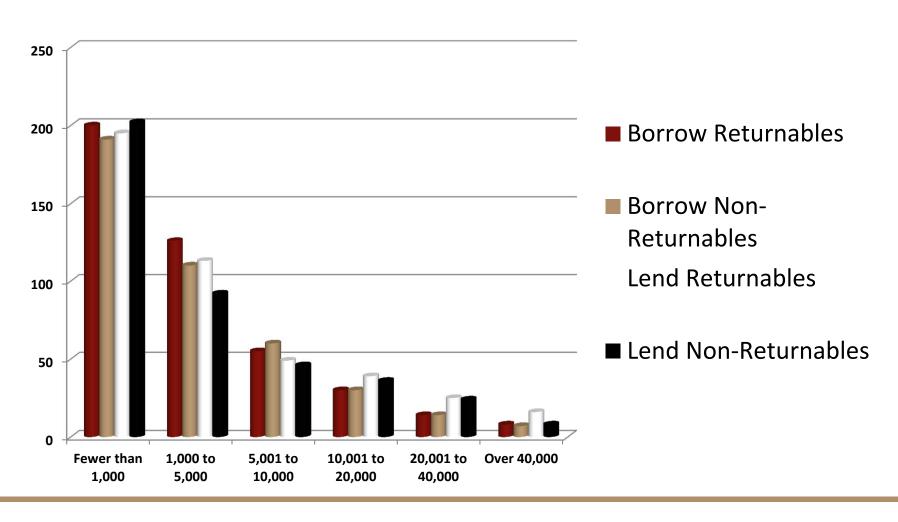
United States	246
Canada	47
Australia	37
Sweden	36
Italy	29
Norway	27
Denmark	22
Germany	15
United Kingdom	15
New Zealand	8



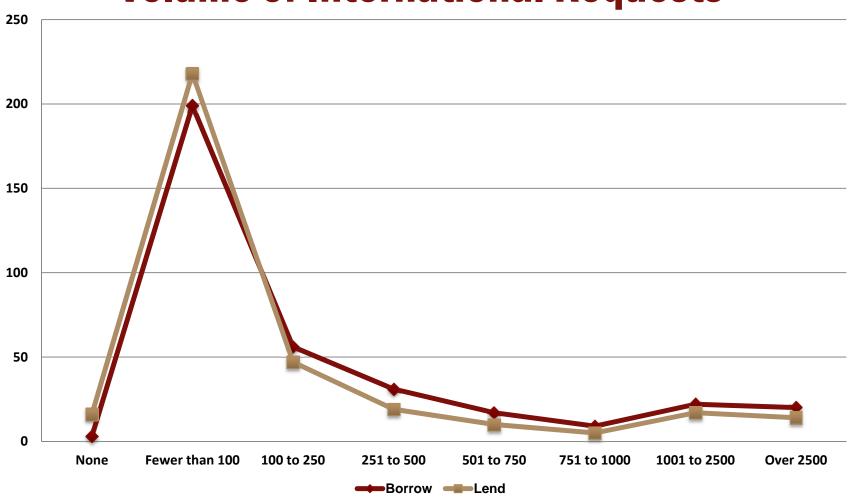
Type of Libraries



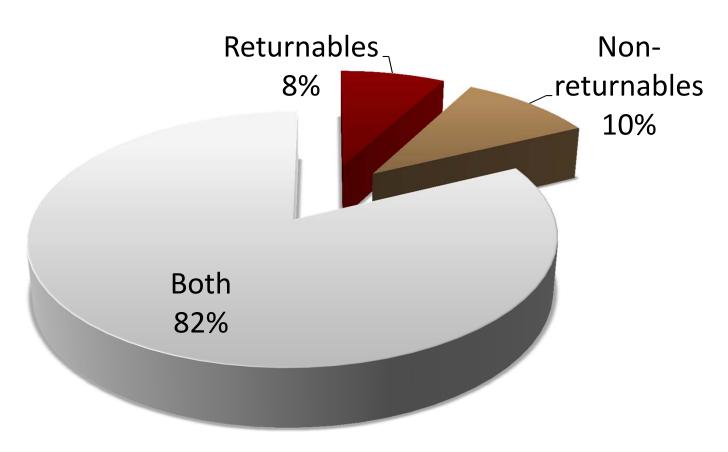
Overall Volume of Requests



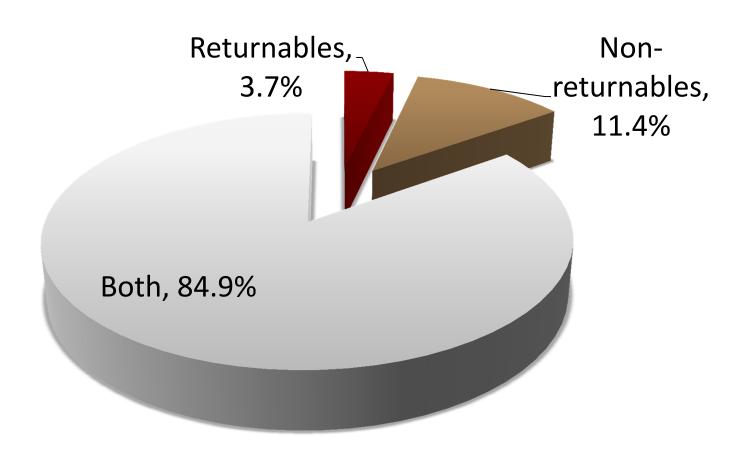
Volume of International Requests



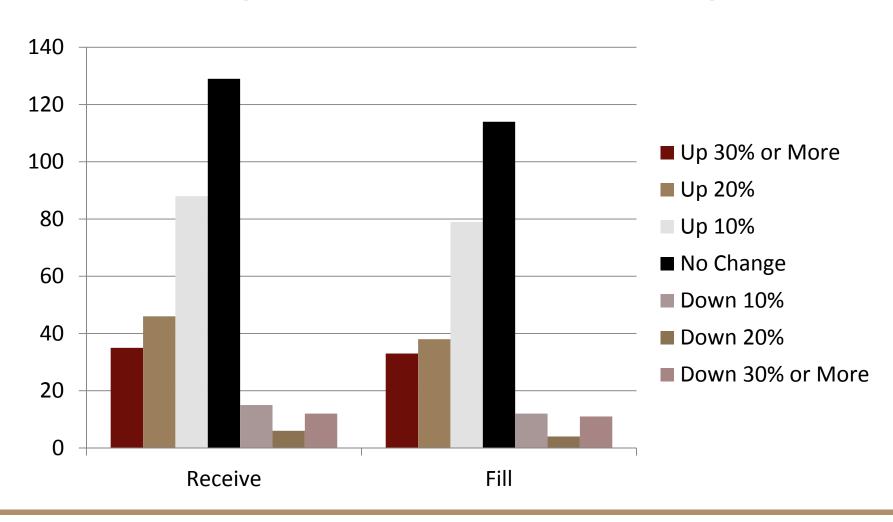
Types of Materials Requested Internationally



Types of Materials Lent Internationally



Change in International Lending



Reasons for Change

Increased Volume

- Visibility of holdings through online tools
- New membership in resource sharing networks
- Ease and speed of electronic delivery

Decreased Volume

- Copyright and licensing restrictions
- Prohibitive shipping costs
- Greater availability of online resources
- Payment options

BARRIERS & POSSIBLE IMPROVEMENTS

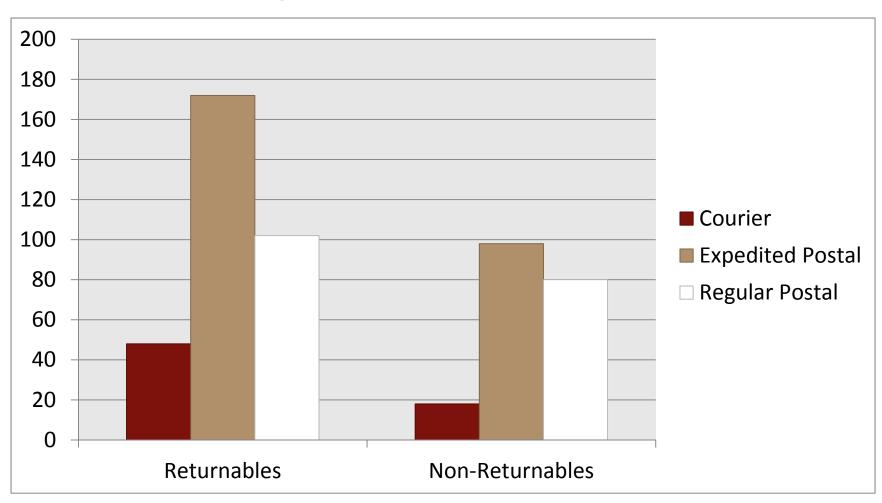
Copyright & Licensing Restrictions

- 20.3% don't deliver non-returnables electronically
- 42.3% can't supply non-returnables because of copyright

What can we do?

- Educate ourselves about international copyright laws
 - <u>Treaty Proposal on Limitations and Exceptions for Libraries</u> and Archives. Version 4.3. IFLA, 2012.
 - <u>Crews, K. "Study on Copyright Limitations and Exceptions</u> for Libraries and Archives." WIPO, 2008.
 - <u>Pilch, JT. "International Copyright: Why It Matters to Libraries." Library Copyright Alliance Issue Brief, 2009.</u>
- Maintain awareness of ALA & <u>LCA</u> actions and legal cases that could impact copyright & ILL
- Advocate for ILL-friendly copyright laws and licensing terms

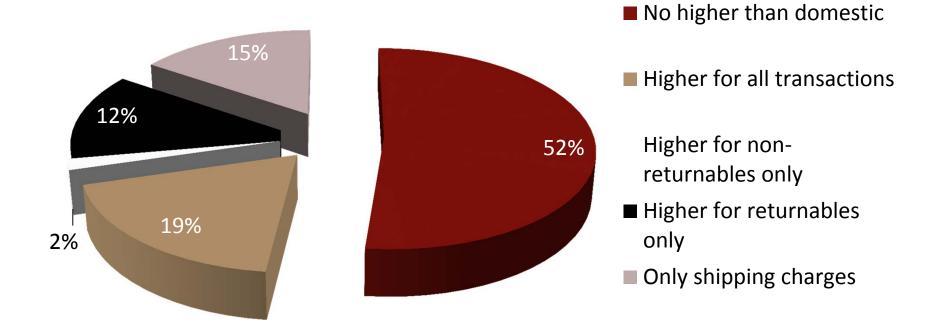
Shipping



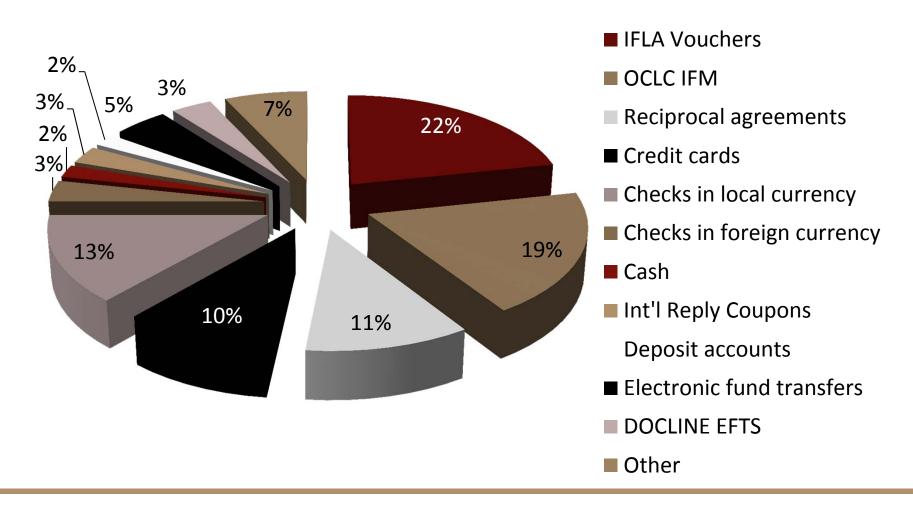
What can we do?

- Overcome our hydrophobia
- Consider upgrading to expedited postal service
- Be familiar with <u>customs requirements</u>
- Advocate for interlibrary loan of ebooks
- Digitize books that are out of copyright

Fees



Payment Options



What can we do?

- Consider higher charges for international requests
- Establish international reciprocal agreements
- Educate and advocate for the use of <u>IFLA vouchers</u>
- Advocate for an electronic conversion of IFLA vouchers
- See if your administrators will issue a credit card or if they have one you could use when needed

Communications

- Top methods for receiving requests:
 - **≻**E-mail (86.1%)
 - > OCLC (56.4%)
 - > Fax (32.9%)
 - ➤ Mail (31.4%)
- Only 35.7% have lending policies posted on library web site
- 58.8% do not routinely refer requests to other lenders when unable to supply

What can we do?

POST YOUR LENDING POLICIES ONLINE!!!

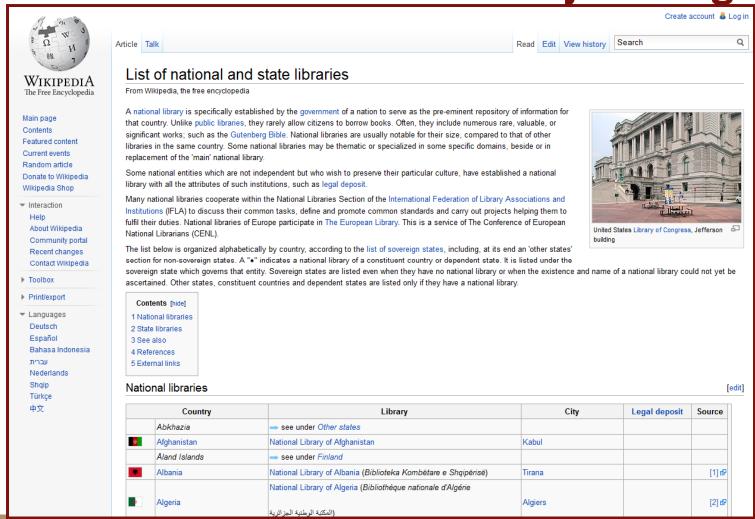
Locating International Publications



General Resources

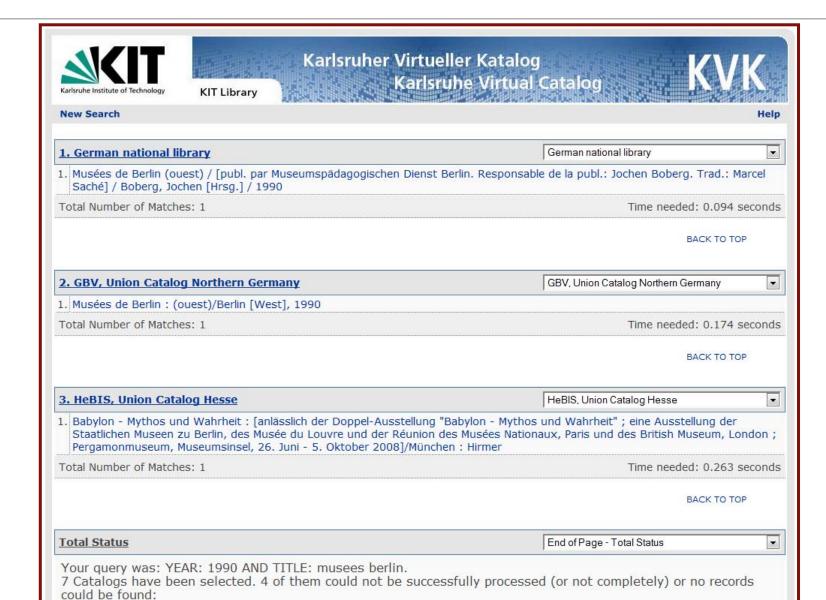
- List of national and state libraries
- Karlsruhe Virtual Catalog

List of National & State Library Catalogs



Karlsruhe Virtual Catalog

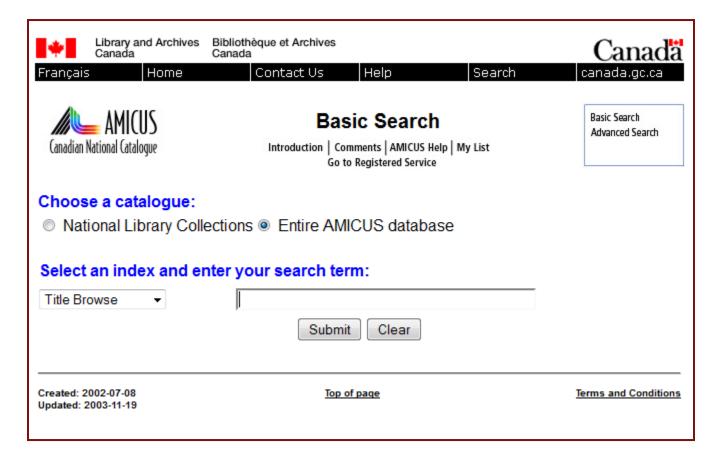
Karlsruhe Institute of Technology	KIT Library		irtueller Katalog arlsruhe Virtual C	atalog		KVK
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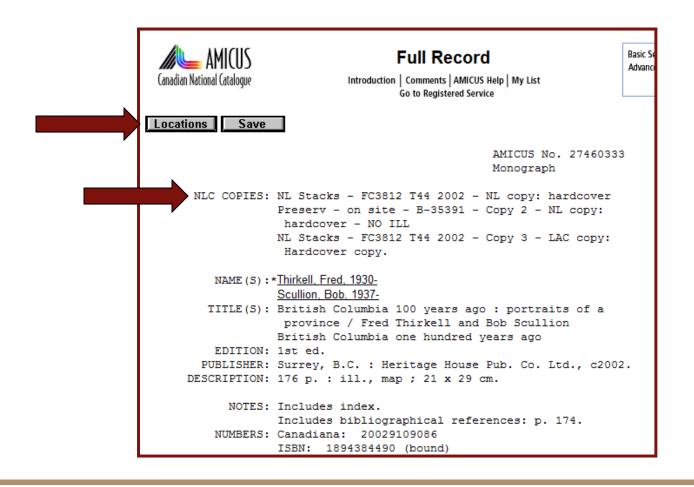
Individual Countries

- 1. Canada
- 2. Great Britain
- 3. Australia
- 4. Germany
- 5. Denmark
- 6. Japan

Canada



AMICUS Record



Location Information



Locations

Introduction | Comments | AMICUS Help | My List Go to Registered Service Basic Search Advanced Search

AMICUS No. 27460333

7 Location(s)

Thirkell, Fred, 1930-. British Columbia 100 years ago: portraits of a province / Fred Thirkell and Bob Scullion. 1st ed. -- Surrey, B.C.: Heritage House Pub. Co. Ltd., c2002.

The information below is provided for interlibrary loans (ILL). To request the item, contact your local library for ILL services available to you.

Libra	ry	Holdings Summary		Available for ILL
<u>ACU</u>		FC3812 .T44 2002		Yes
BVA				Yes
<u>OKQ</u>		FC3812 .T44 2002		Yes
<u>OKQJM</u>		FC3812 .T44 2002		No
OONL		NL Stacks FC3812 T44 2002 Copy 3 NL Stacks FC3812 T44 2002 Preserv - on site B-35391 Copy 2 NO ILL		Yes
QMM	<u>QMM</u> FC3812 T44 2002		Yes	
<u>SSU</u>		FC3812 .T44 2002		Yes

ILL Policies



Interlibrary Loan Information

Basic Search Advanced Search

Introduction | Comments | AMICUS Help | My List Go to Registered Service

Library Symbol ACU

Library Name University of Calgary, Library

The information below is provided for interlibrary loans (ILL). Contact your local library for ILL services available to you.

Monographs 3 weeks, no renewals

Serials No loan

Charges Loan – COPPUL, CARL, OCUL, Alberta non-profit libraries: no

charge; Canadian non-profit libraries: \$10.00; Canadian for profit libraries: \$25.00; American and international non-profit libraries: \$25.00; American and international for profit libraries: \$35.00 Photocopy – COPPUL: \$4.00: CARL and Canadian non-profit libraries: \$15.00; OCUL and Alberta non-profit libraries: \$5.00; Canadian for profit libraries: \$25.00; American and international non-profit libraries: \$25.00; American and international for profit

libraries: \$35.00

Other - Rush service (same day service): \$20.00 surcharge per

transaction

Payment Invoiced quarterly

Not for loan archives

newspapers

Contact Information

Address Document Delivery Services

Room LT 213

2500 University Drive NW Calgary AB T2N 1N4

Telephone 403-220-5967 **FAX** 403-282-6837

E-mail dds@isis.lib.ucalgary.ca

Ariel 136.159.239.29

WHO Code UCL OCLC Symbol UAU

Library Type University library

Web catalogue http://library.ucalgary.ca/

Telnet catalogue <u>telnet://CLAVIS@clavis.ucalgary.ca:23</u>

(Instructions for browser set up)

Z39.50 catalogue z39.50s://sirsi1.lib.ucalgary.ca:2200/UNICORN



Great Britain



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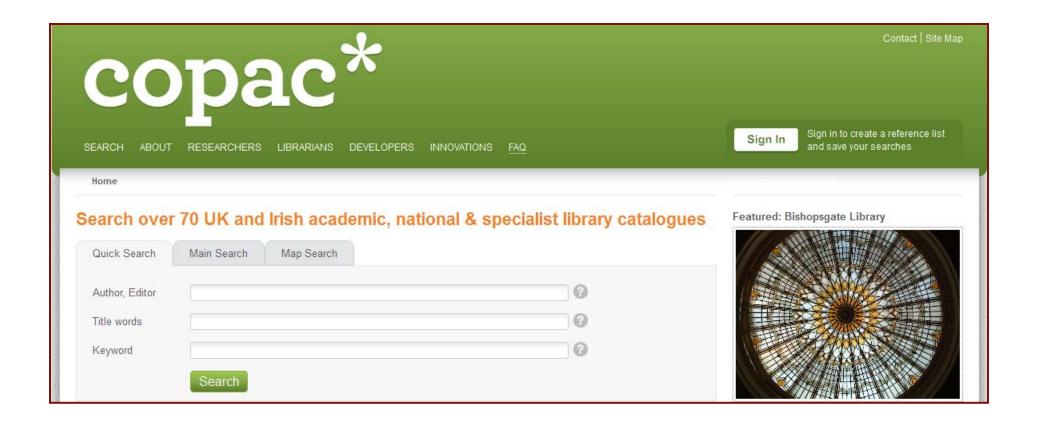
Search, view and order from our catalogues & collections

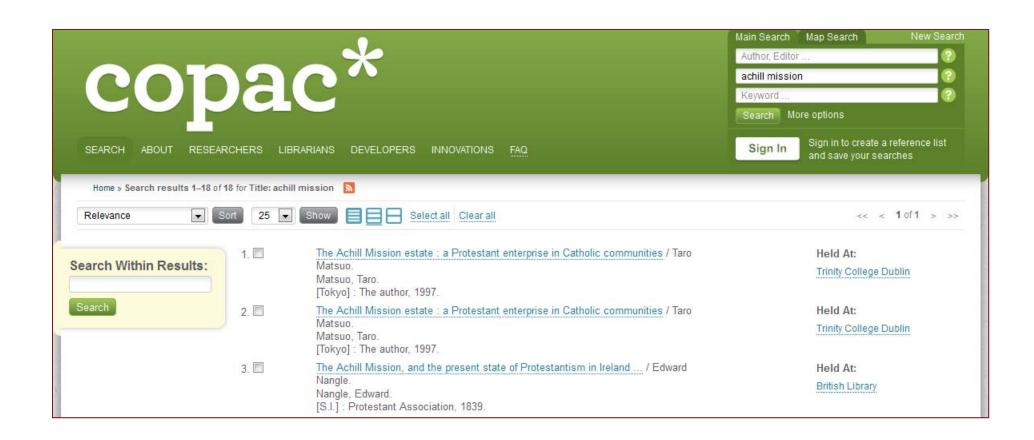
Explore Home My Reading Room Requests bl.uk Feedback Tags Reservation List Main catalogue Our website Advanced search Enter author, title, ISBN, publisher, keywords, etc. Everything in this catalogue Search





Great Britain





Trinity College Dublin holdings information for:

The Achill Mission estate : a Protestant enterprise in Catholic communities / Taro Matsuo.

Matsuo, Taro.

[Tokyo]: The author, 1997.

Live circulation data is not available for this item.

Location	Shelfmark	Availability/Copy Note
Santry Book Repository	SPL-21-331 (Copy 1)	
Santry Book Repository	SPL-21-332 (Copy 2)	
Santry Book Repository	SPL-21-333 (Copy 3)	
Santry Book Repository	SPL-21-334 (Copy 4)	
Santry Book Repository	SPL-21-335 (Copy 5)	
Santry Book Repository	SPL-21-336 (Copy 6)	
Santry Book Repository	SPL-21-337 (Copy 7)	
Santry Book Repository	SPL-21-338 (Copy 8)	
Santry Book Repository	SPL-21-339 (Copy 9)	
Santry Book Repository	SPL-21-340 (Copy 10)	
Santry Book Repository	SPL-21-341 (Copy 11)	
Santry Book Repository	SPL-21-342 (Copy 12)	
Santry Book Repository	SPL-21-343 (Copy 13)	
Santry Book Repository	SPL-21-344 (Copy 14)	
Santry Book Repository	SPL-21-626 (Copy 15)	

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Trinity College Dublin Library

▼ Contact details | ▼ About the library | ▼ British Library Interlibrary Loan Codes | ▼ Accessing materials | ▼ Location

Contact details

Website: http://www.tcd.ie/Library/ Email: libraryweb@tcd.ie (Information Service) Tel: 🔕 +353 1 896 1661

About the library

The library of Trinity College Dublin is the largest library in Ireland. The library was established at the same time as the College in 1592 and now holds over 4 million volumes. It is a legal deposit library meaning it is entitled to claim a copy of every book published in the UK and Ireland.

The main libraries are found on the College campus:

- Berkeley Library: contains materials for history, law, official publications, psychology and print reference and bibliography collections for all subjects
- Lecky Library: contains materials for business, economics, social sciences, education, geography and geology



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- Ussher Library: contains materials for classics, history of art, Jewish studies, biblical studies, theology, languages, literature, music, nursing & midwifery, philosophy and print periodicals for all arts subjects
- Hamilton Library: contains materials (books and journals) for computer science, engineering, health sciences, mathematics and sciences

Other collections available are:

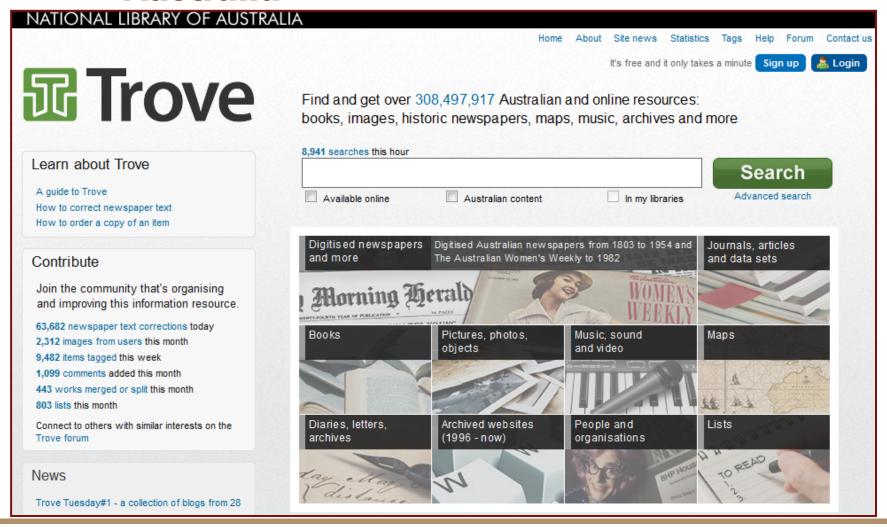
- Early Printed Books Reading Room: holds a small reference collection and is used for consulting older books from the closed access collections
- · Manuscripts Reading Room
- · John Stearne Medical Library is at St. James's Hospital
- Santry Book Repository: houses approximately 3 million volumes in closed access, Items held here must be requested
- Map Library
- · AMNCH in Tallaght: serves the staff and students at the Adelaide and Meath Hospital

The local library catalogue is available online.

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Australia



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Types of material held -

For loan: Audiovisual; Films and videos; Microforms; Monographs

Not for loan: Electronic resources; Maps; Newspapers; Pictures; Rare material; Reference material; Serials (bound); Serials (unbound); Sound Recordings; Other; Material prefixed by NTC or SP.

Standard conditions of supply: NTL will direct requestors to other libraries sharing the XNLS identification for material held by them. Loans are for 6 weeks and are renewable. Renewal conditions: 6 weeks once only

For copy: Microforms; Monographs; Newspapers; Reference material; Serials (bound); Serials (unbound)

Not for copy: Audiovisual ; Electronic resources ; Films and videos ; Maps ; Pictures ; Rare material ; Sound Recordings ; Other

Will supply under these copyright conditions: Australian copyright cleared; Fair dealing; Services to the Crown

Conditions of supply for specific material types:

- Audiovisual: Loans are for 4 weeks and are non-renewable.
- Films and videos: Loans are non-renewable.
- . Microforms: Loans are for 0 weeks and are non-renewable.

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Charges (including Australian GST where applicable):

To Libraries:	Base interlending charge \$13.20 per item. Base copying charge \$13.20 per item for up to 50 pages; \$3.30 for every additional 50 page/s.
Delivery charges:	\$3.30 for STD fax delivery for up to 10 pages; \$3.30 for every additional 10 page/s.
Service levies:	\$26.40 for Rush (conditions: KDD, fax, email but PHONE FIRST & speak with DocDel Officer as section is not staffed all the time.)
Overseas supply: (additional charges may apply)	Requests by KDD, email, fax. Charges: ILRS rates + freight

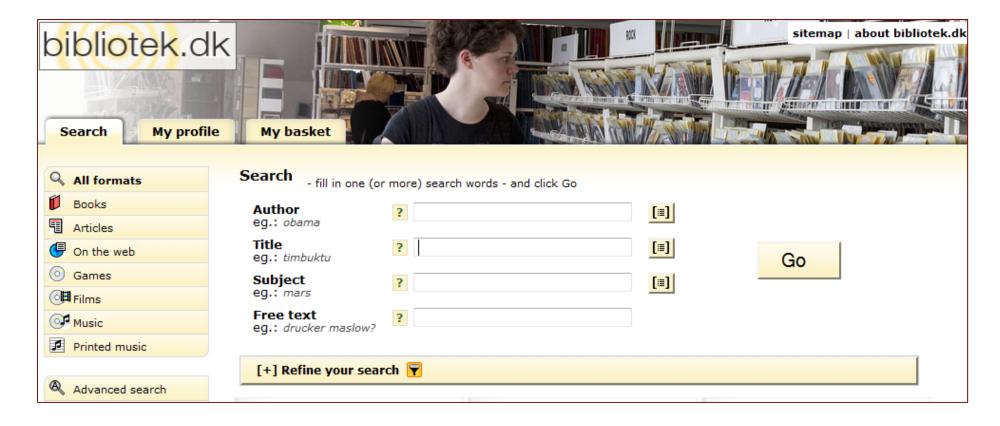
Germany

- GEBAY (Bavarian State Library) fernleihe@bsb-muenchen.de
- DEGNL (German National Library of Economics (ZBW), Leibniz Information Centre for Economics)

fernleihe@zbw.eu

- ZXW (SUB Göttingen)
 fernleihe@sub.uni-goettingen.de
- UF# (Universitätsbibliothek Johann Christian Senckenberg) fernleihe@ub.uni-frankfurt.de

Denmark



[÷] Medicine and society in early modern Europe **Mary Lindemann** Sprog: Engelsk People who borrowed this Emne: 1500-1599; 1600-1699; 1700-1799; Europa; medicin; also borrowed sygdomme; sygdomsforståelse; sygdomshistorie; sygdomsopfattelse Indhold: 1. Sickness and health; 2. Plagues and peoples; 3. Learned medicine; · Nordiske folkesange. 4. Learning to heal; 5. Hospitals and asylums; 6. Health and society; 7. Healing Ved Ren?... · Harry Potter and the **Userrating:** half-bloo... * * * * * 0 users has rated · Harry Potter and the Order of ... Be the first to write a comment More > Request book See where the item is available More like this BOOK: 2. edition. Cambridge University Press, 2010. (New approaches to European history) • 9 libraries Search other sites tekst: Mary Lindemann xii, 300 sider, illustreret i sort og hvid Sprog: Engelsk Serie: New approaches to European history Opstilling i folkebiblioteker: 61.09 Further reading: side 284-293 ISBN: 9780521425926 Indhold: 1. Sickness and health; 2. Plagues and peoples; 3. Learned medicine; 4. Learning to heal; 5. Hospitals and asylums; 6. Health and society; 7. Healing

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Libraries

9 libraries have the material

Send your request to the library where you want to pick up the item.

Libraries from 1 to 9

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1221 København K

On shelf

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On shelf

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Dronning Margrethes Vej 14 Postbox 229

4000 Roskilde

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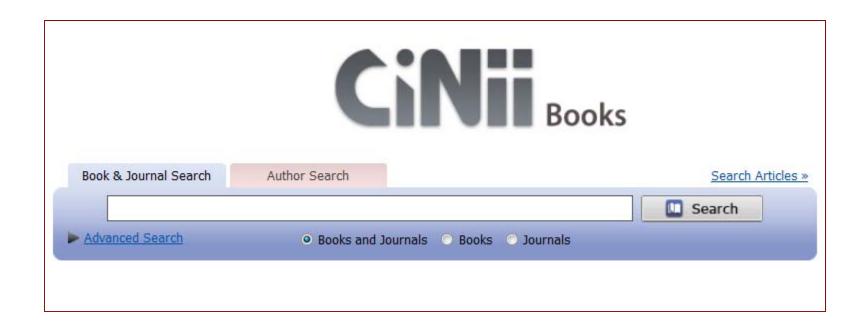
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Information not available

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Japan







Chiba University Library

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Using the Library

Chiba University Library

1-33, Yayoi-cho, Inage-ku, Chiba-shi, Chiba, 263-8522

URL:http://www.ll.chiba-u.ac.jp (website)

URL: http://www.chiba-u.ac.jp/access/nishichiba/

来館利用担当:学術コンテンツ課 閲覧担当

電話番号: 3 043-290-2258

受付時間:9:00~16:30

注意事項:所在表示が「図」以外の資料は利用できない場合があります。事前にお問い合わせ下さい。

注意事項:車での来館はご遠慮下さい。

持参書類:身分を証明するもの

複写時間:9:00~21:30

館外貸出:可

休館日:年末年始、8月中旬の館内整理期間、大学祭期間、休業期間中の土・日・祝日、入学試験当日

ILL-Staff:

ILL-Dept:Interlibrary Loan Sec.

ILL-Org: Chiba University Library

ILL-Address: 1-33 Yayoi-cho, Inage-ku, Chiba-shi, JAPAN

ILL-ZIP:263-8522

ILL-Commun1:Tel. S +81-43-290-2261 / E-mail:fbf2261@office.chiba-u.jp

ILL-Commun2:OPAC:http://opac.ll.chiba-u.jp/opac/opac search.cqi?lanq=1&cmode=0&smode=1/ Home-Paqe:http://www.ll.chiba-u.ac.jp/

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ILL-Copy-Charge:35YEN per sheet / Postage required

ILL-Note: Only the items held at the Main Library are available. THESIS: Photocopy: need the author's permission. Delivery method: Photocopy: via airmail, Ariel.

Japan



Asia (Japan)



- J-EAST
- J-STAGE
- Journal@rchive

THANK YOU!

Questions? Comments?

cbaich@iupui.edu

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